

## Internal Audit Performance Indicators - Final Outturn 2012/13

Work in Progress	Planned	Actual
PI 01 Audits brought forward	n/a	13
PI 02 Planned	68	68
PI 03 Unplanned	n/a	1
Fraud & Proactive Fraud work	14	15
Other audit work	18	21
Work in progress	100	118

Staffing/Financial	Planned
PI 10 Days lost to Sickness to date	42
PI 11 Days Training to date	35
PI 13 Cost per audit day	266
PI 14 Budget against outturn (excl recharges)	256,300

Productivity	Planned	Actual
PI 04 Chargeable Days to Date	1,087	1,073
PI 05 Management & Admin Days to Date	557	440
Total Days worked to Date	1,644	1,513
PI 06 % of Audits completed within Allocated days	75	66

Quality	Planned
PI 15 Client Satisfaction - Planning / Approach	95
Client Satisfaction - Quality of Report	95
Client Satisfaction - Value of Audit	95

Reporting	Planned	Actual
PI 07 Draft Reports Issued in Period	68	66
PI 08 Final Reports Issued in Period	68	65
Total reports Issued in Period	136	131
PI 09 % of Reports issued within 14 days of Audit	95	70

Recommendations	Planned
PI 16 No. of Recommendations made in final reports	n/a
PI 17 % of Recommendations Accepted	100
PI 18 % of Recommendations followed up within 6 mths	100

Meetings with External Audit	Planned
PI 21 Meetings with External Audit	6



Actual
9
7
253
248,100

Actual
100
100
100

Actual
300
97
100

Actual
6